

FCM

**FIELD-SERVICE
COMPONENT
MANAGER**

**SUBSCRIPTION
FROM
1000 EUR /MONTH**

**CONTACT US FOR
A FREE TRIAL**

Empower your planners with seamless component management from SAP FSM



Save Time and Efforts. Manage activity components direct from FSM (no SAP backend license / knowledge required). Streamline your maintenance and service process through additional demand- and shipping information on the planning board.



Increase First Time Fix Rate. Plan, prepare and consume the right components at the right time with no follow up activities.



Fast Synchronization with SAP Backend. After creating, updating or deleting components the proaxia connector sends the data immediately back to SAP.

WHAT IS PROAXIA FIELD SERVICE COMPONENT MANAGER?

FCM includes component management capabilities directly in the planning and dispatching board. Allow your dispatcher to respond immediately and efficiently to activities material requirements adjustments, without the need to jump to SAP ERP backend.

WHAT YOU SAVE WITH FCM ?

Your company has 10 dispatchers which handle 30 service tickets each per day. So we end up overall with 300 orders per day. We estimate 30s time saving per ticket through our FCM Solution.



10 Dispatchers
with 30 orders a day



In total
300 orders/day



30s time saving
per order

Lets do the math and calculate the savings:

$300 \times 30 \text{ s} = 2.5 \text{ h}$ time saving
 $2.5 \text{ h} \times 100 \text{ EUR/h} = \mathbf{250 \text{ EUR}}$



Save
250 EUR
per day

What is included in the FCM license:

- proaxia FSM component manager extension (create, change and delete materials)
- Embedded in the activity Modal UI
- Includes cloud operations, hosting and monitoring
- Seamless integration of materials and stock information through proaxia FSM Cloud Connector

- Initial FCM installation from SAP FSM Extension directory

Prerequisites:

- Only available in conjunction with a FSM productive license neither for testing or productive use.
- Usage of proaxia FSM Cloud Connector for S/4 Hana or SAP ECC integration

Features included

Component Management

Management of components for activities originating from CS & PM orders in the SAP FSM dispatching board with options to create, update or delete materials.

Service Call 4008882 / Activity 0100011172

Clean the Engine

Customer: Schule Mühlenbau GmbH | Status: Released

Code: 3000445 | Contact Person: --

General Information | Skills | Tools | Reserved Materials | Smartforms | Attachments | Journal | History | **FSM Component Manager**

FSM COMPONENT MANAGER

Reserved Materials

Sync Data | Create Reserved Material

Res No.	Item Code	Item Name	Quantity	Plant	Storage Loc	Arrival Date	Owner	Quan.consu med	Status
44183 / 2	COMPB	Filter	1,000	PC 1000		Fri Aug 04 2023		0 PC	Success Edit
44183 / 1	COMPA	Component A	1,000	PC 1000		Fri Aug 04 2023		0 PC	Success Edit

ERP Integration

Provides seamless input for logistics processing of material requirements via item category, plant, storage location, requirement date, etc..., automatically updating stock and orders information in the SAP Backend.

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Create Reserved Material

Material: * Goods Receipt:

Material Description: Stock Type:

Plant: * Quantity: *

Storage Loc: * Requirement Date: Manual Requirement Date

[Save](#) [Close](#)



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